

**TO: Wisconsin Domestic and Nondomestic Insurers**

**FROM: NAIC's State Based Systems on Behalf of the Wisconsin Office of the Commissioner of Insurance (OCI)**

**DATE: Wednesday, March 25, 2020**

**RE: Electronic Filings Required to Wisconsin OCI During State of Emergency**

Wisconsin Office of the Commissioner of Insurance (OCI) is currently working remotely and is asking all insurers to make their filings electronically. All insurers are now required to file electronically with OCI during the current state of emergency. Filings should be sent as follows:

- **Financial Regulation** - [ocifinancial@wisconsin.gov](mailto:ocifinancial@wisconsin.gov)
- **Complaints and Information:**
  - Any questions to [ocicomplaints@wisconsin.gov](mailto:ocicomplaints@wisconsin.gov)
  - Any responses or updates to complaint files should be done through CICA where possible
- **Agent Licensing:**
  - Any questions to [ociagentlicensing@wisconsin.gov](mailto:ociagentlicensing@wisconsin.gov)
  - All other agent licensing processing should continue online through NIPR or authorized business partners
- **Rates and Forms:**
  - Any questions to [ociratesforms@wisconsin.gov](mailto:ociratesforms@wisconsin.gov)
  - All regular forms or rates should be filed online through SERFF where possible

Thank you for your collaboration and flexibility during this time.