

Rule Changes & Notices

Draft Rules

New Rules

Notices

Date	Subject
March 30, 2020	Telehealth and Telemedicine Services
<p>In response to the recent outbreak of COVID-19, the Division of Workers' Compensation is providing the following information related to telehealth and telemedicine services provided by licensed practitioners to workers' compensation patients under chapter 440, Florida Statutes.</p> <p>All telehealth and telemedicine services are governed under the Florida Department of Health, section 456.47, Florida Statutes. Authorized services must be in compliance with section 456.47, Florida Statutes and Florida Department of Health Emergency Order 20-002.</p> <p>The provision of telehealth and telemedicine services provided by licensed practitioners must be mutually agreed upon by the carrier and health care provider prior to treatment. Emergency services and care, defined in section 395.002, Florida Statutes, do not require prior authorization.</p> <p>Carriers and health care providers should utilize national coding standards as adopted by the Centers for Medicaid and Medicare Services to accommodate the provision of telehealth and telemedicine services.</p> <p>All telemedicine and telehealth services provided by health care practitioners should be billed with Place of Service Code (POS) 02 on the DFS-F5-DWC-09/CMS-1500 claim form.</p> <p>Reimbursement is according to a mutually agreed upon contract amount or the listed Maximum Reimbursement Allowance (MRA) in the Florida Workers' Compensation Health Care Provider Reimbursement Manual, 2016 Edition. A copy of this reimbursement manual may be found here.</p> <p>Please email any questions regarding this e-alert notification to Workers.CompMedService@myfloridacfo.com</p>	