

## State Message Received from Missouri

**Business Type:** Property & Casualty  
Life  
Annuity  
Health - PPACA (Comprehensive Major Medical)  
Health - Exchange  
Health - All Other

**Message Received:** 03/19/2020 08:57 AM

**Message Detail:**

Greetings. The Missouri Department of Insurance Filing Sections hopes this message finds you well. Many agencies, companies, and departments have implemented alternate work processes. The filing sections are no exception. In order to promote social distancing and ensure the safety of our staff, many employees are now telecommuting. As this is a new process and a new normal for most of us, we want to assure you that keeping business flowing as normal and ensuring speed to market is a high priority for us. In order to ensure work processes continue as normal, we encourage all communication with filing analysts be electronic. In the event a verbal communication is necessary, please provide advance notice using SERFF Note to Reviewer. As always, if you have any questions please feel free to reach out at any time.

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