



## Transforming commercial property inspections

Insurers often must place their trust in property data without setting eyes on the risks they are covering. Customer expectations for speed when quoting a price for a new policy or renewal means limited time to send out a field representative. Geographic distance, poor weather, or a pandemic such as COVID-19 can also make an on-site inspection impractical. Aware of these barriers, Verisk introduced its OneXperience™ platform for commercial property insurers, agents, and policyholders to conduct virtual inspections. This can include real-time engagement as well as sharing of photos, videos, and forms.

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**400+** Highly trained survey professionals

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**12+** Average years of experience in the field

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### Expertise and convenience combined

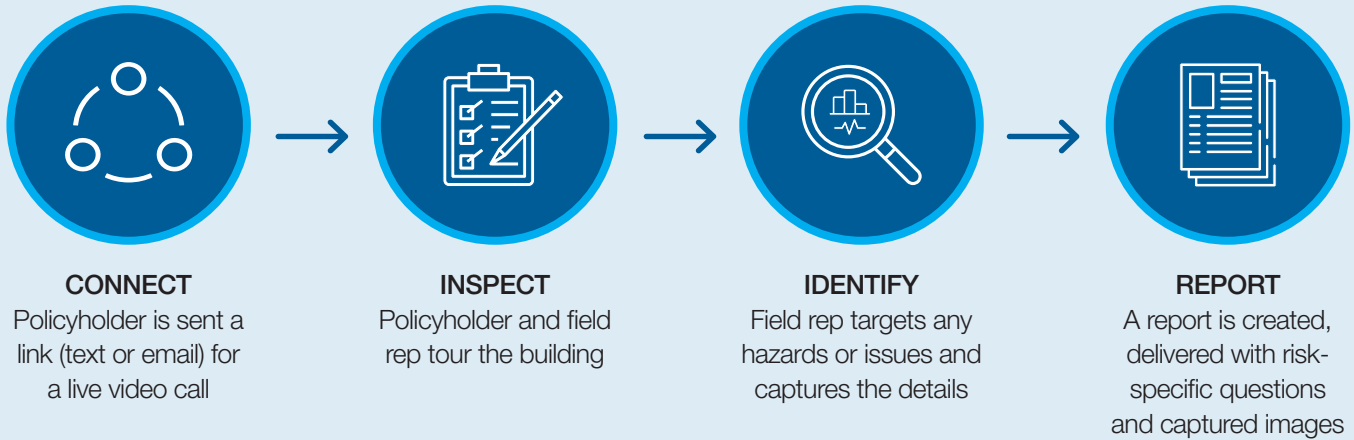
Recognizing there is no substitute for trained field staff with hazard recognition expertise, Verisk has designed a new service that combines the convenience of OneXperience with the skills of its nationwide network of field representatives.

The OneXperience Virtual Survey is a cutting-edge solution that allows Verisk field reps to leverage OneXperience to conduct surveys remotely. Field reps guide property owners in a real-time inspection that gathers the detailed information insurers require on construction, occupancy, public and private fire protection, and exposure, also known as COPE.

## The future of survey services

Verisk has the technology and staffing to offer OneXperience Virtual Surveys that deliver actionable data affordably, conveniently, and speedily.

How it works:



**OneXperience Virtual Surveys are ideal for less complex and lower hazard risks, including:**

- ✓ Offices
- ✓ Commercial habitational (condos and apartments)
- ✓ General mercantile
- ✓ Restaurants, taverns, and bars
- ✓ Churches and institutions
- ✓ Non-sprinklered warehouses

**On-site surveys will be reserved for more complex risks, including:**

- ✓ Strip malls
- ✓ Manufacturing
- ✓ Warehouses with automatic sprinklers
- ✓ Multi-occupant properties

**Find out how the OneXperience Virtual Survey Service can streamline and empower your underwriting:**



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