

Refer claimants for Medicare Secondary Payer services through ISO ClaimSearch

Easily request Medicare Secondary Payer (MSP) services for your Medicare-eligible claimants from a referral link on the ISO ClaimSearch® visualized platform. The link leads to ISO Claims Partners' referral form **pre-filled** with your information.

The new feature makes referrals simple:

- Easily identify Medicare-eligible claimants on visualized match reports
- Seamlessly request MSP services within your claims workflow
- Save time with an electronic referral form pre-filled with information from ISO ClaimSearch

MSP services available include:

- Medicare Set-Aside (MSA)
- Non-submit MSA
- Pre-MSA
- Medical cost projections
- Conditional payment resolution for Medicare, Medicare Advantage, and Medicaid

HOW IT WORKS:

1. Open your claim in the visualized format of ISO ClaimSearch, and filter to the **"Involved Party."**
2. If the involved party is Medicare-eligible, an action option will display **"Refer for MSP Services."**
3. Click the **"Refer for MSP Services"** link to go to a referral form with key fields pre-populated with information from ISO ClaimSearch.
4. Identify the services requested and click Submit. From there, ISO Claims Partners will initiate the requested service and reach out to you directly.

The screenshot displays the ISO ClaimSearch interface. On the left, a list of involved parties is shown, including ERIKA MORRIS (Insured Driver) and BRIANA DAVIS (Claimant). An orange arrow points from the 'Refer for MSP Services' link in the 'Actions & Reports' section to step 2 of the 'HOW IT WORKS' box. Another orange arrow points from the 'Refer for MSP Services' link to step 3 of the 'HOW IT WORKS' box. The 'Refer for MSP Services' link is highlighted in blue.

Save valuable time with MSP service referrals!


The MSP service referral form is prepopulated with your ISO ClaimSearch information when you make a request for services. You can add additional information as necessary. After you identify and submit requested services, ISO Claims Partners takes it from there!

A detailed view of the ISO Claims Partners MSP service referral form. The form is titled "Referring Party Information:" and includes the following fields: First Name (SUSAN), Last Name (PISANO), Email (SPISANO@ISO.COM), Company Name (INSURANCE SERVICES OFFICE, INC), Company Type (Select), Phone (), Fax (), Have you used us before? (Select), Physical Address (545 WASHINGTON BLVD), Physical Address 2 (), City (JERSEY CITY), State (NJ), Zip (07310), Same as Above (), Mailing Address (), Mailing Address 2 (), City (), State (Select), Zip (), and Who Referred you to ().

LEARN MORE

For more information, please contact:

 ISO Claims Partners

 1-866-630-2772

 CPinfo@verisk.com