

Empowering Insurers to Stop Medical Provider Fraud



Insurance Automation

From Policy through Claim

- AI, machine learning, and predictive analytics increases speed and precision
- 19 petabytes of data across proprietary databases yields greater accuracy
- Ecosystem of integrated solutions improves customer experience – yours and theirs
- ⇒ 5,000+ industry experts provides lift across the value chain
- 50+ years safeguarding insurers' data earns confidence

Medical provider fraud, waste, and abuse (FWA) continue to be a major issue for insurers. Carriers primarily face two challenges in detecting suspicious billing activity: finding *which* providers are submitting questionable bills and determining *what* specifically is questionable in the bills.

Identify provider FWA early

MedSentry[®] is an advanced lead-generation tool that uses aggregated industry data and advanced analytics to help you quickly and easily discover medical provider fraud, waste, and abuse schemes in your book of business.

The solution's core referral metrics deliver valuable insights, including:

- Focused leads and clues on potential FWA exposures, trends, and emerging risks
- · Which providers are potentially submitting questionable bills
- · Specific reasons why the providers triggered potential FWA issues
- Estimated dollars billed by the provider for each triggered reason
- Projected patient counts associated with each triggered reason
- · Benchmarking of the provider's total billings among their specialty peers
- Guidance for potential "next steps" for each triggered reason

Leverage industrywide provider billing data

With MedSentry, you're not limited to provider activity in your data. The solution analyzes data from the NICB Aggregated Medical Database—the world's largest P&C billing data repository—to help identify questionable providers throughout the industry.

Powerful analytics deliver results

The solution uses more than 100 advanced analytic FWA models that help you:

- Intervene faster with greater insight and accuracy
- Spot new and lesser-known exposures
- · Identify both high exposures and emerging trends

Realize significant ROI

MedSentry delivers a multitude of return on investment (ROI) metrics to champion your success in the first year and beyond, including:

- Increased FWA detection: Enhanced models cast a wider net to find more FWA
- **Improved analytical cycle times:** Rapidly identifies problem providers and billing threats
- **Risk mitigation advancement:** Helps focus on the most significant issues
- Qualified investigative cases: Improve quality of referrals
- Improved investigation cycle times: Faster turnaround times with specific insights
- **Increased loss avoidance:** Delivers evidence of reduced financial exposure

AMD repository includes...

2M+

5M+

57M+ medical bills

\$47B+ billed financial exposure



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