

# Fill in the data gaps as early as FNOL to accelerate claims

## **Claims Coverage Identifier**



Gathering critical information for collision claims can be time-consuming. Simplify the process with a single, comprehensive report.

Claims departments need to thoroughly investigate coverage for every claim, considering all individuals and vehicles involved. Many investigations can be completed quickly using first-party policies, police reports, or our ClaimSearch® database. For more complex cases, streamline the process with Claims Coverage Identifier to achieve a faster and more efficient resolution.

## Three ways to search for coverage:

- · Name and Address
- Vehicle Identification Number (VIN)
- · License Plate

Coverage information is provided directly by our contributing customers and stored in our exclusive policy dataset.

## Information on the report includes::

- **Coverages:** Verified coverage on individuals or vehicles from our dataset, built with contributory information from member companies.
- Registrants: Identifies the vehicle's registered owner using DMV information in participating states, ensuring correct party payments.
- **Contacts:** Provides contact details to initiate claims handling at FNOL, even before receiving the police report.



# More than 82%

of personal lines policies contribute to the policy dataset.



We won't charge if there's no match in our dataset.

## How we put data to work:

- Carrier Identified Notification: ClaimSearch notifies you of any matching claim reported to another insurer for the same person or vehicle.
- Recent Claim History: A new section in Claims Coverage Identifier shows the three latest claims for the individual or vehicle.
- Multiple Insurance Policy Alert: Reporting when there's more than one active policy for the person or vehicle on the loss date.
- New Insurance Policy Alert: Flagging when the loss occurs within the first 30 days after new policy inception.
- Canceled Insurance Policy Alert: This alert populates when cancellation and loss dates match.
- No Pay, No Play' Notification: Automatically receive an alert notifying you of potential loss mitigation actions based on specific laws in the applicable states.

### Unique features that set this report apart:

- Policy Information
- Carrier Information<sup>1</sup>
- Driver Information
- Vehicle information
- Volume-Based Pricing
- Types of coverage (PD, PIP, BI, Etc.)
- Verified owner information directly from the DMV
- Recent claim history records

- Interactive report
- Option to access additional reports
- Lien holder information included
- Only charged if there is a match
- Proactively run reports for customers
- We send alerts about the availability of reports and fraud alerts<sup>2</sup>
- 'No Pay, No Play' notification (based on civil law in 11 states)
- 1. Carrier Identified Notification restricted to adverse match in ClaimSearch only
- 2. New insurance policy alert, canceled alert policy alert, multiple insurance policy alert

# For more information, contact:

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