



ClaimAlert®

Get actionable alerts to make faster, better-informed decisions



Insurance Automation

From Policy through Claim

- AI, machine learning, and predictive analytics increases speed and precision
- 19 petabytes of data across proprietary databases yields greater accuracy
- Ecosystem of integrated solutions improves customer experience – yours and theirs
- 5,000+ industry experts provides lift across the value chain
- 50+ years safeguarding insurers' data earns confidence

ClaimAlert® delivers automated notifications of critical insights into the claim processing life cycle. It alerts users of information that helps them make better-informed decisions.

Critical claim insights at FNOL

ClaimAlert provides automated access to the data needed for better, more efficient claims decisions right in your workflow. It helps streamline claim processing by:

- Indicating if claims have high, medium, or low risk based on data insights
- Automatically updating claim insights as new data is received
- Providing visible indicators in real-time
- Providing alert details and a summary of why the alert triggered

The information you need, where you need it

ClaimAlert scans ClaimSearch® and other strategic sources and delivers alerts that assist in your claim investigations. Many alerts are included with your ClaimSearch subscription.

- View alerts in ClaimSearch or your claims system via the Risk Response platform.
- Get full details on each alert in one click.
- Use the ClaimAlert Insights Pinboard to identify trends and affected claims by line of business, geography, and more.

Actionable alerts include:

- Prior SIU Involvement
- SSN Found
- SSN is Invalid
- Mail Drop Exists
- NICB ForeWARN Alert
- Prior Salvage
- VIN Failed Edit
- Multiple Insurance Policies
- Foreclosure*
- Vehicle Payoff Information*

*Premium alert



Find out more

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ClaimAlert derives highly accurate notifications and insights from

1.6B+

claims in ClaimSearch and other data sources.