MSP Navigator

Proactive, accurate Medicare reporting compliance

Insurance Automation
From Policy through Claim

→ AI, machine learning, and predictive analytics increases speed and precision

→ 19 petabytes of data across proprietary databases yields greater accuracy

→ Ecosystem of integrated solutions improves customer experience – yours and theirs

→ 5,000+ industry experts provides lift across the value chain

→ 50+ years safeguarding insurers' data earns confidence

Get Medicare reporting right

With an ever-changing regulatory landscape, and civil money penalties Section 111 reporting is often best outsourced to a trustworthy partner. Failure to properly report under Section 111 could result in penalties of up to $1,000 a day, per claim (subject to yearly inflation increases.)

As the premier Section 111 reporting tool, MSP Navigator® proactively handles compliance in a way that:

• considers your organization's systems and claim-handling procedures

• minimizes intrusion into adjuster time and workflow

• saves time while ensuring error-free submissions to the Centers for Medicare and Medicaid Services (CMS)

Simple, complete, and accurate reporting from the industry leader

As the number one reporting entity in the industry, MSP Navigator not only reports data but also provides analytics that offer insight and guidance to help you manage claims and ensure proactive compliance.

With its easy-to-use interface, clear reports, targeted reminders, and numerous "smart prompts," MSP Navigator is the best answer to your Section 111 compliance challenges, regardless of the size of your organization. You'll get efficient, full-service Section 111 reporting and eliminate the risk of costly noncompliance fines.

Thorough, smart, and easy—MSP Navigator gives you the edge

Thorough

- Provides ongoing monthly queries of every claim and includes logic to stop the process when appropriate

- Validates claims data automatically before file submission

- Sends automated notifications of missing or invalid data with the option to build in an escalation process

- Addresses claims data issues beyond CMS errors

- Accurate, timely, consistent reporting that mitigates the potential for Civil Monetary Penalties

Smart

- Edits reports before file submission for first-time accuracy

- Includes legal analysis on all Section 111 and Medicare Secondary Payer (MSP) issues from the largest in-house attorney group in the industry

- Ensures all data is captured and all claims are reported, so no claims are left behind

- Features single-entry error correction and data entry into your claims system(s) or our web-based portal

- Seamlessly integrates with CP Link®, a customized data-aggregation system that extracts Section 111 data from a variety of sources and automates the conditional payment process

Easy

- Fully automated feed with flexible file formats, minimizing manual effort

- Daily data extracts from your claim system to capture updated information with the ability to consume CMS responses via one-way or two-way data exchange

- Contains real-time/API feed that enables data to immediately transmit from your claims system to MSP Navigator

- Provides optional data entry through an intuitive web interface with the same quality and worry-free results

- Incorporates flexible rules-engine architecture for quick response to changing CMS requirements

- Offers existing accelerators with the largest claim system vendors

New add on feature: Missing Data SmartSearch
Trigger a public records search to identify pertinent and required claimant information, including social security number and date of birth. Reduce your claimants outreach efforts and ensure compliance on every file with this new feature.

For Section 111 claims reported to CMS through MSP Navigator
99.9 percent contains ZERO errors.*

based on 2021 data from nearly 5,000+ RREs and 200 million claimants' queried.

Get your complimentary consultation

To learn more about MSP Navigator, please click here or contact:

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