

## Expert consultation and lien identification for Medicaid compliance and savings

### Stay ahead of changing Medicaid regulations

State Medicaid agencies continue to more aggressively pursue their recovery rights under federal law. It's critical that claims payers have a game plan to properly address Medicaid secondary payer issues, including identifying potential Medicaid liens and negotiating with state agencies to reduce recovery claims as appropriate. ISO Claims Partners is here to help you reach a satisfactory settlement while effectively guiding you in your Medicaid secondary payer compliance.

Our Medicaid secondary payer services provide you with:

- Medicaid lien identification
- expert-led consultation for Medicaid compliance
- identification of correct vehicle(s) for compliance, especially in difficult liability claims
- collaboration with your counsel and claims staff to ensure full Medicaid compliance

### Our experts are here for you

We're dedicated to providing services to help meet your Medicaid obligations while reducing claim costs, expediting settlements, and improving efficiency. With highly trained experts in the field, we excel at resolving Medicaid claims quickly and competently. ISO Claims Partners will keep you informed and help you stay ahead of all potential Medicaid recovery issues as each agency interprets new federal and state laws. Additionally, ISO Claims Partners has a proprietary data exchange with the State of California making it easy for you to properly identify Medi-Cal beneficiaries. Programmatically automating the identification and lien resolution process helps to streamline your workflow, mitigate risk, and facilitate claims resolution.

### Solve the Medicaid Puzzle



## Condense months of prolonged negotiations into a week or less

At your request, ISO Claims Partners will send an attorney, medical analyst, or both to attend the settlement conference. Our experts will answer any Medicaid secondary payer questions, help with settlement documents, and coordinate all Medicaid issues. This process streamlines settlement at a lower cost.


## Respond to medical reporting and verification requirements with MAIS

In addition to these services, if your company is a member of ISO ClaimSearch®, you can participate in the Medical Assistance Intercept System (MAIS) as an add-on matching service. ISO ClaimSearch Medicaid Reporting Service helps your organization respond to the Medicaid reporting and verification requirements in Rhode Island. ISO ClaimSearch® can also assist with Texas Health and Human Services (HHSC) optional opt-in reporting which initiated in 2018. MAIS functions to recover and intercept Medicaid payments that the agency issues on behalf of Medicaid recipients if an insurer pays on a claim. MAIS is actively engaged with additional states seeking an online solution to identify claims wherein the state Medicaid system is not a primary payer.

ISO Claims Partners can take the lead in investigating and identifying Medicaid liens and revealing your potential exposure. Our consultation services provide essential assistance to ensure you're compliant with federal and state processes.

## To learn more about our Medicaid secondary payer services, please contact:

 ISO Claims Partners

 1-866-630-2772

 CPinfo@verisk.com

 [verisk.com/insurance/products/lien-services/](https://verisk.com/insurance/products/lien-services/)



## ISO Claims Partners is uniquely positioned to help you achieve compliance and cost savings with our legal, medical, and technology expertise.

### INSIGHTS

- Data from more than 1 billion industrywide claims
- The largest number of successful Medicare submissions in the industry
- Market-leading predictive analytics tools supporting enhanced triaging and resolution
- Industry-leading OCR and text-mining capabilities

### ADVOCACY

- The industry's largest and most experienced team of legal and medical MSP compliance experts
- Customized, flexible solutions based on your risk management strategy
- On-site file consultation and pickup

### RESULTS

- Improved claims outcomes and loss ratios
- Expedited settlements
- Mitigated risk and settlement consistency

