

A fully integrated MSP compliance system that saves time and money—and helps you achieve full compliance

ROBUST DATA POWERFUL ANALYTICS BETTER DECISIONS

Balancing speed and precision is vital to improving claims management. Our trusted solutions leverage quality data and leading analytics to support the best customer experience and enhanced results.

INNOVATIVE TECHNOLOGIES
AI, machine learning, predictive analytics, RPA, digital forensics, and more

DEEP DATA
14PB of data, including a proprietary claims database containing 1.4B+ records

COMPREHENSIVE SOLUTIONS
30+ solutions across the life of a claim and for every line of business

TRUSTED SECURITY
Nearly 50 years protecting insurer data

UNPARALLELED INDUSTRY EXPERTISE
5K+ experts in claims management, data science, compliance, medicine, law, and more

The only automated and integrated solution to expedite conditional payments and improve your compliance program

With Section 111 reporting, you're already sending Medicare all the data it needs to seek recovery on conditional payments. Now you can put that same data to work for you. Addressing Medicare exposure programmatically and taking a more active role in defending against inappropriate recovery claims are what CP Link® is all about. An ad hoc approach is disjointed and causes compliance gaps, which can lead to noncompliance, lack of insight into risk, missed opportunities for cost mitigation, time delays, and strain on adjuster resources.

Now, with preresolution recovery of certain claims with the Commercial Repayment Center (CRC), it's more critical than ever that claims organizations address Medicare conditional payments in a holistic fashion integrated with Section 111 reporting.

ISO Claims Partners has developed CP Link—a unique service that overcomes Medicare Secondary Payer (MSP) compliance process limitations.

Our approach:

- provides full integration
- ensures complete compliance
- provides unprecedented insight and visibility
- saves time in the process and conserves resources
- maximizes cost mitigation and exposure-reducing opportunities

Last year, our conditional payment dispute efforts yielded over

\$59 million
in savings.

We have cost mitigation down to a science

As for our success rate, our data shows that when we dispute payments, we successfully receive reductions over 98 percent of the time. In addition, in nearly 65 percent of those disputes, payment is reduced to zero dollars. With the systematic approach of CP Link, you can substantially boost your bottom line and prevent further exposure down the road.

Gain program efficiency and consistency with a holistic process

As an industry leader, ISO Claims Partners is uniquely positioned to streamline your Medicare Secondary Payer compliance process and help you dramatically reduce MSP risk and achieve full compliance. The integration is simple—the results and cost savings are profound.

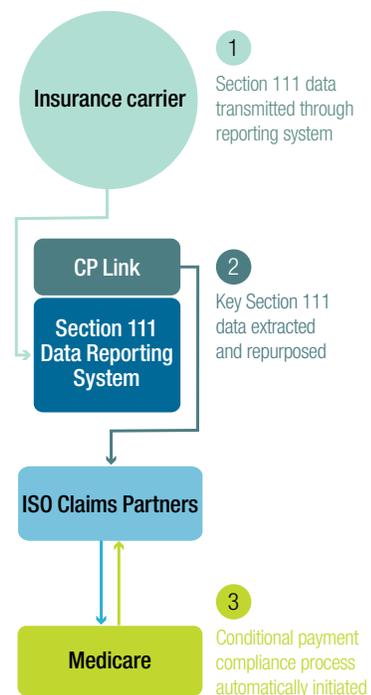
Eliminate compliance guesswork for enhanced program efficiency and consistency

CP Link further speeds up the conditional payment process by automatically identifying claims for compliance—according to your established protocols at every decision point. You set the rules, such as lines of business included and dollar threshold for disputing, and CP Link eliminates the compliance guesswork.

Free up adjuster resources and time

The CP Link process identifies claims appropriate for conditional payments and saves your team time and effort by eliminating individual referrals for services. Our studies show that for every 1,000 claims, CP Link saves approximately 1,500 hours in administrative file-handling and referral time. Our programmatic approach saves between 35 and 65 days when resolving a claim.

How it works



Get your complimentary consultation

To learn more about CP Link, please contact:

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