Billed U.S. Sales Tax: Frequently Asked Questions

Q. Why does my invoice include sales tax?

A. The Verisk company reflected on your invoice is registered to collect and remit sales tax in your state. Therefore, the company has the legal obligation to collect sales tax on any taxable sale delivered into your state and to remit the tax to the appropriate taxing authority.

Q. Why are you charging sales tax on one of my locations but not others?

A. Each state or local jurisdiction determines whether a sale is taxable. For example, the State of New York taxes electronically delivered information services; however, the State of Georgia does not. Please refer to the attached sales tax matrix as a general guideline of taxable goods and services by state.

This communication is not intended to provide tax or legal advice and is not a substitution for consulting with your own tax and/or legal advisors. We recommend that you contact your own tax and/or legal advisors if you have any questions.

Q. How did you calculate the sales tax rate on my invoice?

A. The sales tax reflected on your invoice is driven by the state's and local jurisdiction's laws in your "ship to" location and includes a combination of all tax levels for your jurisdiction. This may include taxes at the state, county, and local levels.

Q. As a government or nonprofit agency that does not pay sales tax, what do we need to do to prevent sales tax from being charged on future invoices?

A. Complete a copy of your state's sales tax exemption certificate and send it to us. Each state has a unique certificate, so if your account has multiple state locations, you will need to provide a certificate for each state.

Q. Where do I find my state's sales tax exemption certificate to complete?

A. Each state has a website for use by individuals and businesses. Review the forms section of the state's website to find the appropriate sales tax exemption certificate.

Q. How do I submit my completed sales tax exemption certificate?

A. Please e-mail the form to info@verisk.com.