

Tim Rayner

President, Specialty Business Solutions



As president of Specialty Business Solutions at Verisk, **Tim Rayner** drives deliberate, disciplined design and delivery of experiences to clients and team members. He works to increase understanding and create connections between these two groups while advocating for the integration they require, technical or otherwise.

Tim champions clients' and team members' perspectives in the company's strategic decision-making and measures the impact of these groups' experiences on the company's performance.

He has board-level responsibility for the team's relationships with Lloyd's, the Future @ Lloyd's, and large strategic accounts; Tim is also playing an instrumental part in the team's global expansion.

Tim became Specialty Business Solutions' chief executive officer in July 2022, having served as chief experience officer since 2021. He joined the company in 2018 as business development director.

Before joining Verisk, he spent 18 years in technology and operations on the broker side of the London Market at Miller Insurance Services, specializing in the coverholder space and architecting London's first real-time bordereau data exchange in 2007. He began as a software developer at Miller, before moving on to head up IT, Business Change, Business Transformation & Technology, and Group Operations.

Tim's articles on how technology can drive efficiencies through distribution chains have been published in London-based insurance publications. His team at Miller won an Insurance Day award in 2008 for real-time delegated authority management.

Tim has completed the Lloyd's Leadership Programme at the London Business School and is certified as a Forrester CX Champ.

He's been chairman of the Halstead Swimming Club since 2016.