The Centers for Medicare & Medicaid Services (CMS) is always working to make the MSPRP more efficient and user friendly for the NGHP community. In January, a new enhancement will allow MSPRP users to submit additional correspondence types for cases including additional redetermination documentation, exhaust letters, insurance documentation and status inquiries. This will help decrease the amount of paper correspondence that a user needs to submit and will allow for more efficient processing of that correspondence. Full details regarding this change will be made available in the January 2024 version of the MSPRP User Guide.

Visit the MSPRP page on CMS.gov to learn more about its benefits and how to sign up as a user if you haven't already.

Centers for Medicare & Medicaid Services (CMS) has sent this update. To contact Centers for Medicare & Medicaid Services (CMS) go to our **contact us** page.

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