



ClaimSearch AI Strategy

Turning industry data into trusted, explainable,
actionable intelligence

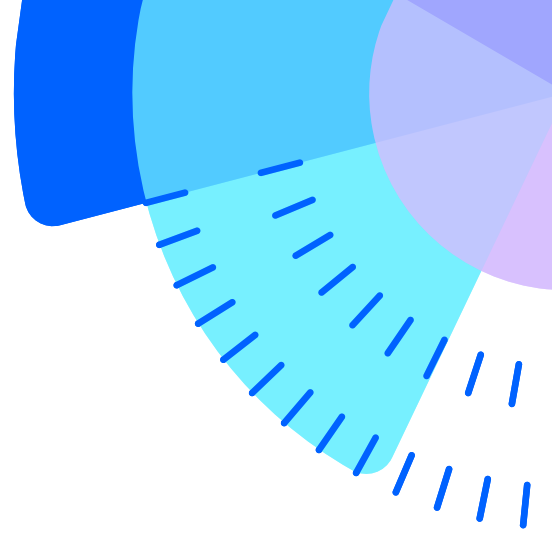
September 15, 2026



Verisk Policy

- The policy of Verisk subsidiary companies is to comply in all respects with federal and state antitrust laws. With this in mind, we want to mention that during all seminars held under our auspices, this policy prohibits discussion of certain topics.
- Because we want to avoid even the appearance of an antitrust violation, we go beyond the letter of the law, and we will not discuss any matter that violates the spirit of the antitrust laws or could be perceived as doing so.

1. A copy of our Discussion on Meetings can be found at www.verisk.com/statement.



Today's Presenters



**Michael
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Vice President of Claims
Ecosystem

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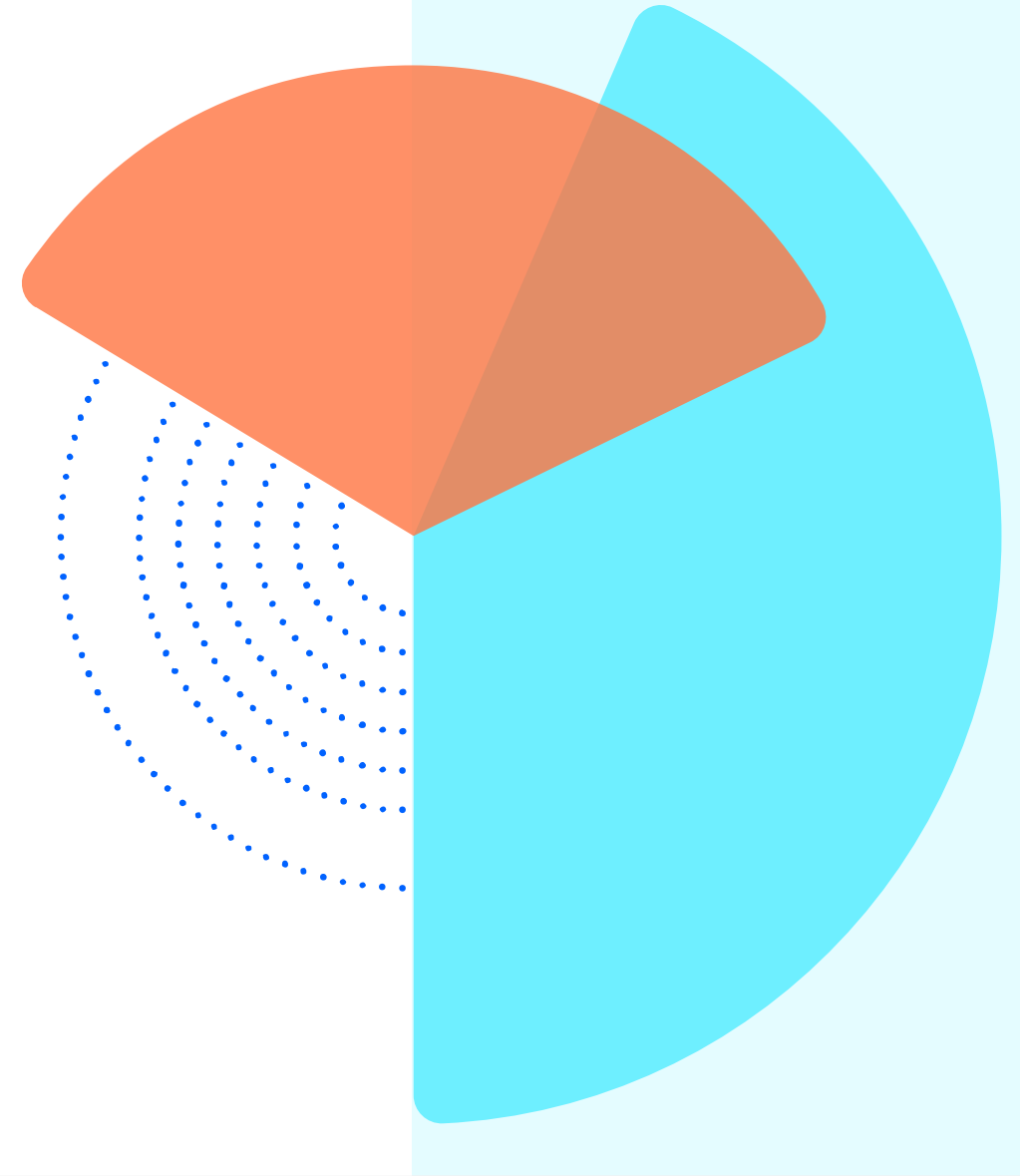
**Fatima
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Director of
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Agenda

- 1 **Verisk's Approach to AI**
How we focus on the customer first, not the technology
- 2 **Is Generative AI Enough?**
How industry expertise is the missing ingredient
- 3 **Connected Intelligence**
Bringing our products together for deep insights
- 4 **Demo**
See it in action
- 5 **Summary**
Recap and Q/A



Solve real customer problems, safely and responsibly

- AI isn't new for Verisk - it's been in our products for years
- Deliberate, controlled, governed, and ethical by design
- We don't adopt technology because it's new
- We adopt it when it improves outcomes for our customers



We start with customer needs, not technology

Many companies start with a model and look for a use case. We start with the claim professional – who isn't asking for more data, but for direction.

What's
important?

Surface what matters
on this claim

What's
missing?

Flag the gaps before
they cost time

What should
I do next?

A clear, prioritized next
action

Why should
I trust it?

Rationale behind every
recommendation

Our AI strategy is designed around those four questions.

Generative AI is powerful - but not the whole answer



What LLMs do well

- Language and summarization
- Operating at scale
- Fast, fluent synthesis



Where they fall short

- They don't inherently reason
- They can't always explain why
- Trust, compliance, auditability

We need more than generation. We need explainable guidance.

One connected intelligence experience

Today users move between multiple products and reports. The future is connected.

1

One workflow

A single place to work a claim end to end

2

One intelligence layer

Consistent guidance across every product

3

Governed automation

Acting on recommendations, fully governed

Recommendations across products. Consistent guidance across a claim.

AI connected to deep industry data

An integrated view across every investigative data source within ClaimSearch.



AI governance at the center of every decision

“ClaimSearch Assistant” delivers trusted AI insights while keeping users, security, and governance in control.

Advisory only

Provides insights and recommendations. The feature does not make or automate claims decisions.

Human in the loop

Licensed professionals retain full control and judgment over outcomes.

Secure and compliant

Operates within existing data access controls, security frameworks, and governance standards.

No customer data used for training

Built on off-the-shelf LLMs with strict data protections in place.

Transparent outputs

Provides clear explanations for insights to support audits and regulatory needs.

Deployment roadmap

We move from proof to production in deliberate phases, each one validated so adoption scales on evidence.

1

One Workflow

- Data pipeline setup
- Scalable architecture
- Model monitoring, ethical guidelines, continuous evaluation

2

Base Capabilities

- Intelligent summarization and insights
- Interactive chatbot
- Customer feedback to assess accuracy and intent

3

Portability

- One agent, accessible from all products
- Independent interface surfaced across the ecosystem
- Traceability with direct links to source

4

Data Integration

- Third-party reports: personal, financial, vehicle, weather
- Verisk products: Claims Inquiry, CCI, DMF, Provider Scoring
- Ecosystem partners

5

Optimization

- Recommendations based on gaps and identified risks
- Agentic tools and services
- Automated actions that reduce manual intervention

Three questions to keep in mind during the demo

1

Does this solve a
meaningful user problem?

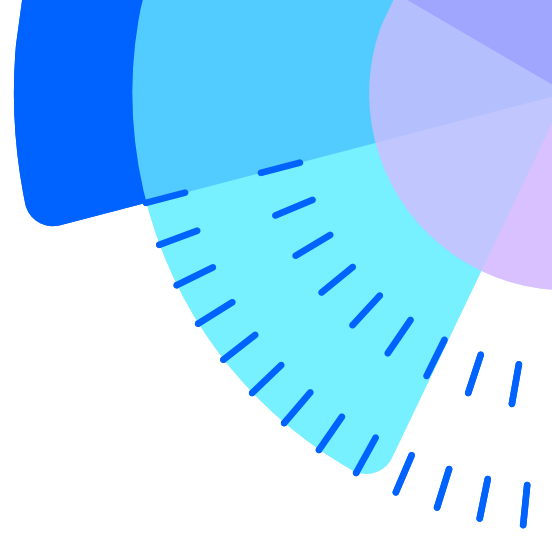
2

Does the technology
fit the problem?

3

Does it demonstrate
a differentiated
value for your teams?

We're not simply demonstrating AI technology. We're demonstrating how Verisk turns industry data into trusted, explainable, and actionable intelligence.



Questions?



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