



CV-Policy Portal

A streamlined information hub for lenders and insurers

Experience innovative coverage verification for lienholders, mortgage companies, and interested parties.

Supporting efficiency in lienholder verification

Lienholder-verification processes can strain your operations. High volumes of inbound requests from lenders via phone, email, fax, or mail can add pressure on servicing resources and contribute to slow response times.

Compounding the issue, lenders and insurers often use different data fields. Formats for policy numbers, loan numbers, and claim identifiers may be inconsistent, making cross-party communication more complex. Without a standardized system, reconciling information may consume time and resources.

A powerful solution: Policy Portal

The CV-Policy Portal leverages the scale of a growing network of contributing carriers and lenders to help insurers simplify responding to lender-related policy inquiries. Carriers that license the portal can securely redirect insurance verification inquiries to Verisk, where approved users can find relevant insurance information in one location, with no need for insurers to build and maintain their own portals.

We've designed the portal to streamline the exchange of insurance data with fewer manual steps for both insurers and lenders.



Where it fits in the policy life cycle

The Policy Portal adds value for portfolio assessment and during policy monitoring or renewal, helping support post-issuance inquiries and notifications across the insurance and lending ecosystem.

Key features and benefits of the CV-Policy Portal

The Policy Portal is a centralized, secure platform to ease communication between insurers and the assets' credentialed interested parties.



Securely hosts policy data and manages electronic lender requests



Offers flexible delivery options—portal, APIs, or other formats



Works across personal, commercial, auto, and property lines



Provides alerts for total loss events and lienholder changes



Requires no coding after setup and integrates easily into workflows



Helps reduce manual tasks and streamline inbound request handling



Keeps lenders informed of key policy and asset updates



Supports better data sharing and oversight for carriers

Explore how the Policy Portal might support your insurance operations

Learn more and visit verisk.com/CVServices

