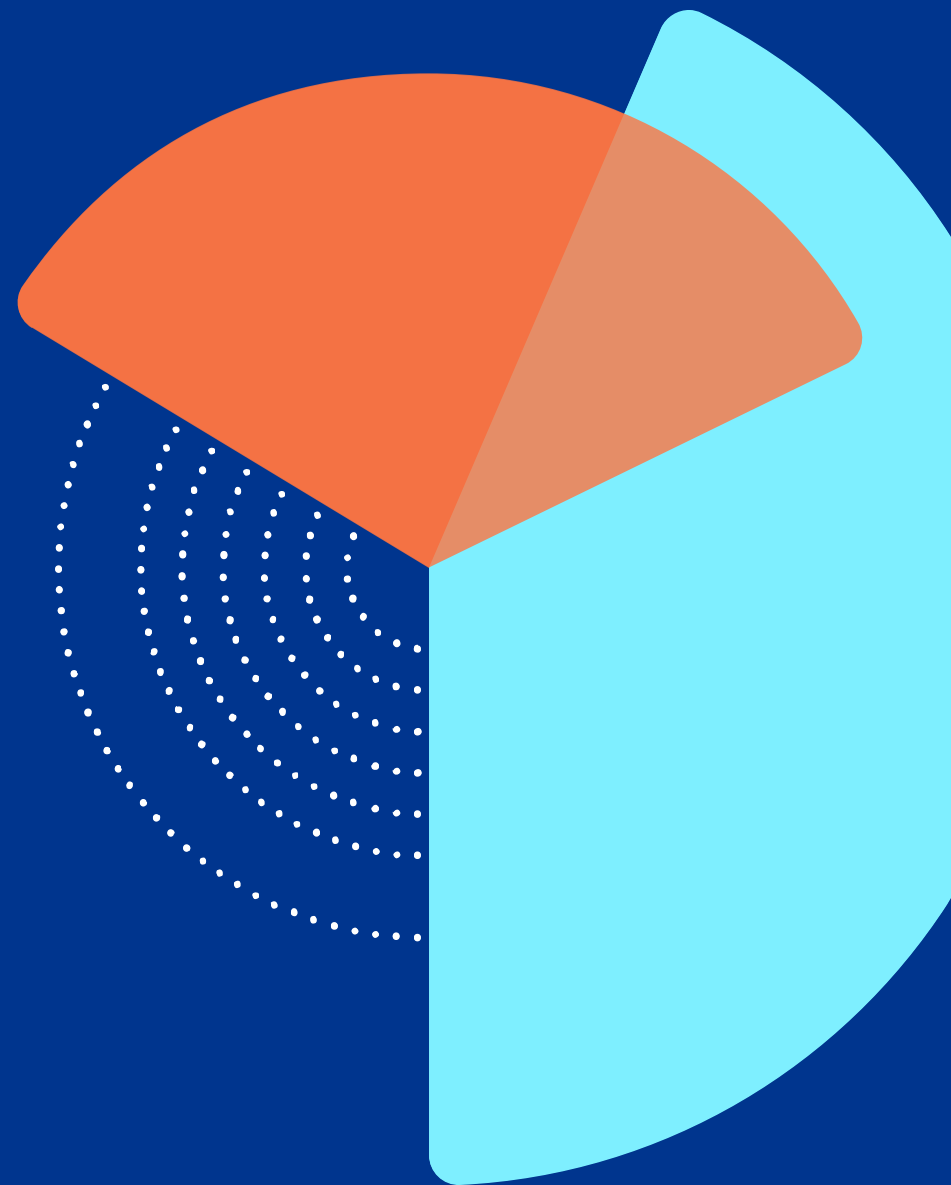




# Bring Non-Program Claims into XactAnalysis

**Introducing XactLink**

August 31, 2026



# Today's Speakers

**Verisk**  
Property and Restoration  
Solutions



**Jeff Young**

Vice President of Product  
Property and Restoration  
Solutions



**Jeremy Nicholls**

Product Director -  
CONTRACTOR  
Property and Restoration  
Solutions



**Cade Taylor**

Sales Engineer –  
CARRIER  
Property and Restoration  
Solutions



# Today's Agenda

- 1 The Core Problem
- 2 XactLink Overview and Benefits
- 3 Live Demo
- 4 Final Takeaways and Questions



# The Core Problem

**You're managing a meaningful share of claims outside your workflow.**

For many carriers, 40%+ of claims are non-program and managed through disconnected emails and PDFs that limit visibility, data, and control.

## Core challenges:

- Limited visibility
- Unstructured information
- Costly adjuster rework
- Slower resolution
- No defensible communication record



# What is XactLink

**Bring non-program claims into your workflow. Natively.**

**Connects** contractor-submitted estimates, documents, and photos directly from **Xactimate** into **XactAnalysis**, so carrier teams can receive, review, communicate, and resolve non-program claims in one connected workflow.

**40%+**  
of claim volume sits out of traditional workflows.

**1-3 hours**  
time spent rebuilding PDF estimates before review.

What XactLink helps you do:

- ✓ Receive submissions in XactAnalysis
- ✓ Review estimates, photos, and documents
- ✓ Import line-item data into assignments
- ✓ Request changes and message contractors
- ✓ Accept or decline submissions
- ✓ Maintain a complete audit trail
- ✓ Analyze non-program claim data

# The Benefits

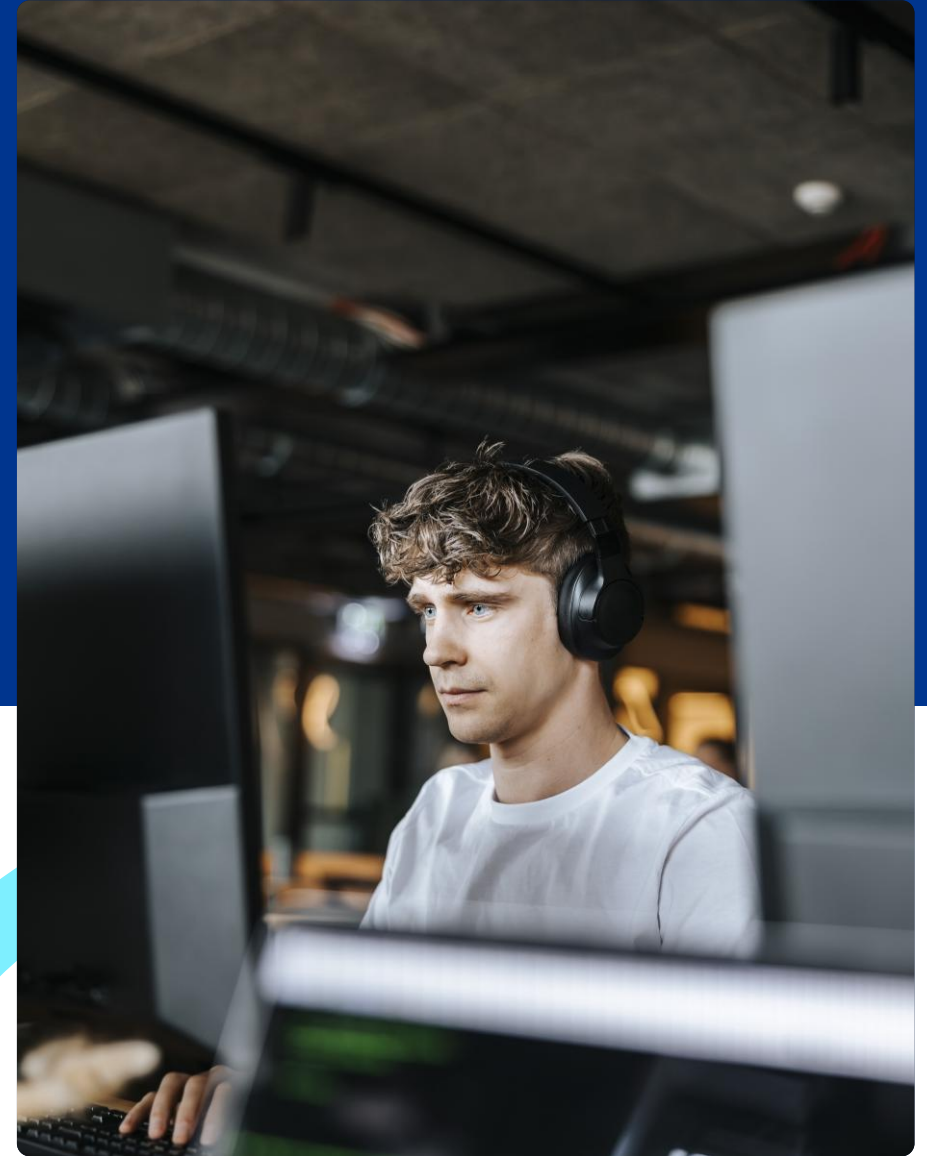
Turn non-program claims into a connected workflow.

Key benefits:

- ✓ Gain visibility into every non-program submission
- ✓ Reduce adjuster rework and email back-and-forth
- ✓ Review structured estimate data, not just PDFs
- ✓ Apply greater review discipline and quality control
- ✓ Maintain a complete, claim-level audit trail
- ✓ Unlock data for pricing, severity, and performance analysis
- ✓ Work within the XactAnalysis workflow your team already knows



# XactLink Featured Demo





# Questions?

Thank you, and please complete our post-webinar survey!

## Connect with us!

### Jeff Young

Vice President of Product

[Jeff.Young@verisk.com](mailto:Jeff.Young@verisk.com)

### Jeremy Nicholls

Product Director

[jdnicholls@verisk.com](mailto:jdnicholls@verisk.com)

### Cade Taylor

Sales Engineer

[cwtaylor@verisk.com](mailto:cwtaylor@verisk.com)