

XactLink

Bring nonprogram claims into XactAnalysis. Natively.

More than 40% of your claim volume arrives outside your workflow and you can't easily see, measure, or act on it. XactLink™ brings it in. No new vendor, and nothing new for your adjusters to learn.

What XactLink does

XactLink connects contractor-submitted estimates directly from Xactimate® into XactAnalysis® as structured data.

Submissions land in your team's existing workflow.

Contractors send the estimate, photos, and documents straight into XactAnalysis.

You review, then decide. View the structured submission and, depending on the detail sent, import line-item data into a new or existing record.

Every exchange is captured. Communication happens in-platform—logged, timestamped, and tied to the claim.



The challenge today

Nonprogram work (claims where the policyholder chose their own contractor) is **40% of claim volume** for many carriers, and higher for some. Yet almost all of it still moves by email:



No guaranteed delivery. Email is no assurance it reached the right adjuster.



Little usable data. Flat PDFs mean no pricing benchmarks and no portfolio trends.



Duplicated effort. Adjusters often rebuild a comparative estimate from a PDF—roughly 1-3 hours per claim—just to understand what was submitted.

What this means for your team



Faster resolution. One place to review and respond replaces email back-and-forth, shortening cycle times by days to weeks.



Visibility. Every nonprogram submission inside XactAnalysis®—structured and ready to act on.



Better data. Capture estimate detail that's lost today to feed your pricing, severity, and vendor analytics.



Confidence in your numbers. Bringing non-program work into your review process means fewer estimates slip past leakage checks.

Get started

- 1 Opt in once in XactAnalysis to begin receiving submissions.
- 2 We support contractor enablement, so the contractors you work with can start submitting right away.
- 3 Contact your Verisk account team to schedule an XactLink working session.



Bring nonprogram claims out of your inbox.

Talk to your Verisk account team today.