



Get real-time data throughout the life of the policy

ISO Survey Services: OneXperience™ for Commercial Properties



Insurers need quick, reliable data on commercial properties to properly price or renew policies, but that means underwriters must often rely on information provided sight unseen.

With OneXperience™, our collaborative risk management and self-inspection platform, insurers, agents, and policyholders can digitally engage in real time using photos, videos, and forms throughout the life of the policy.

Collaborate throughout the policy life cycle from underwriting to claims

The OneXperience portal provides a robust set of tools insurers can use to collect, distribute, and engage with all relevant stakeholders to ensure proper risk identification, and verification. OneXperience creates efficiencies through live virtual inspections, remote self-inspections, messaging, and file sharing with anyone involved in the underwriting process. You can collaborate from the initial quote to bind and through renewals and claims.

OneXperience offers:

- Self-inspection of a property to provide pertinent exposure data
- Live-feed video tours for real-time collaboration between insurer and insured
- Virtual loss control assessment of self-inspection data to identify and mitigate risk
- Critical risk data from real-time, on-site photos and videos
- Operational efficiency through the centralization and organization of documents – at the customer-level

OneXperience



Open the lines of communication

OneXperience allows all relevant parties to communicate and share media and forms in real time all in one place. Insurers can guide the inspection process themselves to make sure all relevant exposures are brought to light, eliminating the potential gap between actual conditions at the property and the coverage provided.

Insurers benefit from:

- Real-time engagement with customers
- Improved internal and external collaboration
- Faster turnaround times
- Site-verified data
- Dynamic mobile forms



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